

BUSINESS PROCESS AUTOMATION

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This technology-enables automation of complex business processes.

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- It should streamline a business for simplicity
- Achieve digital transformations.
- Increase & improve your customer service delivery
- Reduce & Contain Employment costs

SaaS Tools?

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Software as a service (or SaaS) is a way of delivering applications over the Internet—as a service. Instead of installing and maintaining software, you simply access it via the Internet, freeing yourself from complex software and hardware management

An automatised system should have a
Workflow Focus via SaaS Tool that is:

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- PRODUCTIVE
- PROFITABLE
- IMPACTFUL

ADVANTAGES OF AUTOMATION:

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- Increased productivity
- Improved Accuracy
- Cost Saving
- Improved Customer Service
- Improved data management
- Increased Competitiveness

DISADVANTAGES OF AUTOMATION IN YOUR BUSINESS

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- Automation requires new skills
- Initial cost in set up and unpredictable ongoing costs
- The cost of the training staff with for technology
- The reliance of a designated staff member using the system
- Maintenance and system upgrades and repairs
- Limited ability to adapt to unique customer focused situations
- Increased unemployment, lack of skills and qualified trades

STEPS TO CONSIDER WITH BUSINESS AUTOMATION

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- Identify the task that can be automated
- Research and choose the right SaaS Tools for your business
- Train and MAINTAIN our employees
- Start Small
- Monitor & Evaluate the effectiveness
- Remain CUSTOMER FOCUSED

**REMINDE YOURSELF: WHAT YOUR BUSINESS IS ABOUT,
AND ARE YOUR CUSTOMERS, READY FOR AUTOMATION?**

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